


PART A: Introduction			
Program: Diploma		Class: B.C.A.	Year: II Year
Session: 2022-23			
Subject: Computer Application			
1.	Course Code	S2-BCAD2G	
2.	Course Title	Organization Behaviour	
3.	Course Type (Core Course/Elective/Generic Elective/ Vocational)	Generic Elective	
4.	Pre-Requisite (if any)	Not required	
5.	Course Learning Outcomes (CLO)	After the completion of this course, a student shall be able to do the following: <ol style="list-style-type: none"> 1. Understand the effect of interpersonal behavior in an organizational work-life 2. Understand perspective in diverse cultural environment. 3. Understand the principles of organizational human behavior with relevance to the Indian business context. 	
6.	Credit Value	Theory - 6 Credits	
7.	Total Marks	Max. Marks: 30+70	Min. Passing Marks: 33
PART B: Content of the Course			
No. of Lectures (in hours per week): 3 Lectures per week			
Total No. of Lectures: 90 Hrs.			
Module	Topics		No. of Lectures
I	Concept of Organizational Behavior, Evolution of OB, Contributing Disciplines to Organizational Behavior; Framework of OB, Challenges and opportunities in the field of OB.		10
II	Individual Behavior, Personality, Perception, Social Perception and Impression Management, Attitude-characteristics, components, formation and measurement, Values, Learning and Re-enforcement.		15
III	Leadership- Concepts and Theories of Leadership, Qualities of a good Leader. Group Dynamics- group formation, Nature of groups, Types of Group, Group Member Resources, Reasons of joining groups, Functions of group within organization.		20
IV	Stress Management- Meaning, Causes, Effects and coping strategies for stress. Work Stress, Concepts and theories of motivation.		10
V	Organizational change, conflict and peer: Forces of change, planned change, resistance, approaches. Conflict management and negotiation techniques. Organization structure and personnel management.		25
VI	International Dimensions of Organizational Behavior, Equal Employment Opportunities, Organizational Culture, Managing Cultural Diversity, Learning Organization. Case Studies.		10
PART C: Learning Resources			
Textbooks, Reference Books, Other Resources			
Suggested Readings			
Textbooks:			
<ul style="list-style-type: none"> • Udai Pareek, Understanding Organization Behaviour, 3rd Ed., Oxford University Press, 2011 			


 (C. N. S. Swami)

Robbins S. P., Organizational Behaviour, 7th Ed., New Delhi, PHI, 1996

- Huse, F E and Cunnings T G, Organization Development and Change, 3rd ed., New York. West, 1985
- Shekcharam Uma, Organizational Behaviour, Text & cases, New Delhi THM, 1989.
- Singh Dalip, Emotional Intelligence at work, Response Books, Sage Publication, Delhi 2001.
- Book published by M.P. Granth Academy , Bhopal

Reference Books:

- Luthans Fred., "Organizational Behaviour", McGraw Hill.
- Hellriegel, Slocum and Woodman, Organizational Behavior, South-Western, Thomson Learning, 9th edition, 200 I.
- Behavior in Organizations, Jerald Greenberg, 8ih ed, Pearson Education.
- Arnold, John, Robertson, Ivan t. and Cooper, Cary, I., "Work psychology: understanding human behavior in the workplace", Macmillan India Ltd., Delhi.
- Dwivedi, R. S., "Human relations and Organizational Behaviour: a global perspective", Macmillan India Ltd., Delhi.

Suggestive digital platform web links

- <https://www.coursera.org/courses?query=economics>
- <https://www.mooc-list.com/tags/economics>
- <https://www.coursera.org/learn>
- <https://ocw.mit.edu/courses>
- https://nptel.ac.in/courses/macr_o_economics
- <https://nptel.ac.in/courses/economics>
- [https://nptel.ac.in/courses/Managerial Economics](https://nptel.ac.in/courses/Managerial_Economics)
- <http://www.mphindigranthacademy.org/>

Part D-Assessment and Evaluation

Suggested Continuous Evaluation Methods:
 Maximum Marks : 100
 Continuous Comprehensive Evaluation (CCE) : 30marks University Exam (UE) 70marks

Internal Assessment : Continuous Comprehensive Evaluation (CCE):30	Class Test Assignment/Presentation	Total 30
External Assessment : University Exam Section: 70 Time : 03.00 Hours	Section(A) : Objective Questions Section (B) : Short Questions Section (C) : Long Questions	Total 70

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